

Clover service plans features

(As of July 2021)



	Payments	Essentials	Register	Counter Service Restaurants	Table Service Restaurants	Clover for Healthcare
Supported Devices	(None), Flex, Mini	(None) Flex, Mini	Flex, Mini, Station	Flex, Mini, Station	Flex, Mini, Station	Flex, Mini
Payments						
Accepts all credit & debit cards	Y	Y	Y	Y	Y	Y
Take payments with Virtual Terminal	Y	Y	Y	Y	Y	Y
Connect Clover to BigCommerce and Ecwid eCommerce platforms	Y	Y	Y	Y	Y	
Access to developer tools for custom integrations	Y	Y	Y	Y	Y	Y
Take payments with Clover Go mobile point-of-sale	Y	Y	Y	Y	Y	Y
Invoicing	Y	Y	Y	Y	Y	
Support of notes on invoices	Y	Y	Y	Y	Y	
Reconciliation by invoice number	Y	Y	Y	Y	Y	Y
Surcharging (with or without a device)	Y	Y	Y	Y	Y	
Tips	Y	Y	Y	Y	Y	Y
Scan to Pay (QR code on bill)						
Bill splitting options					Y	
Tablesides payment					Y	
Order management						
Create, save, pay, refund items on orders		Y	Y	Y	Y	
Item level tax calculations		Y	Y	Y	Y	
Discount individual items or orders		Y	Y	Y	Y	
Order numbers - Automatic order numbers for easy tracking		Y	Y	Y	Y	
Custom notes about customers, special requests, etc.		Y	Y	Y	Y	
Weight scale support / integration with orders			Y	Y	Y	
Open tabs - Open bar tabs with or without pre-auth'd cards			Y	Y	Y	
Online ordering				Y	Y	
Scan to Order (QR code to view menu)				Y	Y	
Order types - Define order types, for example: takeout, delivery				Y	Y	
Remote order printing - Print order receipts to kitchen/bar printers				Y	Y	
Table mapping - Arrange tables and floorplans					Y	
Tablesides ordering and firing					Y	
Reporting						
Sales / payments reporting	Y	Y	Y	Y	Y	Y
Cash reporting	Y	Y	Y	Y	Y	Y

Clover service plans features (cont.)

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Reporting (cont.)						
Track sales by employee	Y	Y	Y	Y	Y	Y
Product mix reporting - Sales by items, categories, modifiers, etc.		Y	Y	Y	Y	
Tax reporting		Y	Y	Y	Y	
Revenue class reporting - For example: sales by wine, liquor, beer		Y	Y	Y	Y	
Item cost reporting			Y	Y	Y	
Sales by order type reporting				Y	Y	
Inventory management						
Simple items - Menu and inventory items		Y	Y	Y	Y	
Item categories - Group items into categories		Y	Y	Y	Y	
Stock tracking - Track stock of items		Y	Y	Y	Y	
Cost tracking - Define/track cost of menu/inventory items			Y	Y	Y	
Item variants - Define item attributes to create item variants			Y			
Item exchange - Exchange sold for a different item			Y			
Item modifiers - Menu item modifiers to customize preparation				Y	Y	
Item labels - For order fire routing in restaurants				Y	Y	
Menu management				Y	Y	
Customer engagement						
Customer management*						
*Create customer records tied to payments	Y	Y	Y	Y	Y	
*Manage a customer database and tie customers records to items purchased		Y	Y	Y	Y	
Promos - Engage and retain customers with promotional offers		Y	Y	Y	Y	
Rewards - Create a simple, customized loyalty program		Y	Y	Y	Y	
Feedback - Collect feedback from your customers		Y	Y	Y	Y	
Gift cards - Physical and digital cards		Y	Y	Y	Y	
Employee management						
Shifts - Employee clock in/out	Y	Y	Y	Y	Y	Y
Payroll integration (3rd party apps such as Homebase, Gusto)	Y	Y	Y	Y	Y	Y
Employees - Create roles, employees, and set permissions	Y	Y	Y	Y	Y	Y
Business operations						
Clover Dashboard (web and mobile)	Y	Y	Y	Y	Y	Y
Access to Clover App Market (may be limited for some plans)	Y	Y	Y	Y	Y	Y

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Business operations (cont.)						
Clover Rapid Deposit - Transfer funds in minutes	Y	Y	Y	Y	Y	Y
Clover Capital – Access to working capital	Y	Y	Y	Y	Y	Y
Online dispute resolution	Y	Y	Y	Y	Y	Y
Online chat support via Clover Dashboard	Y	Y	Y	Y	Y	Y
24/7/365 support	Y	Y	Y	Y	Y	Y